



General Terms of Business and Conditions of Use (Forest Rope Park Experience)

- 1) Each visitor of the park must read the General Terms of Business and Conditions of Use (AGB) before entering the forest rope park. His/her signature confirms having read and understood the AGB, and being in agreement with them. For users under age 16, a parent or person of authority or adult accompanying the youth must read the AGB and discuss them with the young visitors before he/she is permitted to enter the forest rope park. The adult bearing responsibility for the youth confirms through his/her own signature that the AGB have been read, understood and discussed with the young visitor.
- 2) The use of the forest rope park is associated with risks. Particularly when the safety rules are not heeded, there is danger of falling and of injuries. Smoking is forbidden throughout the entire area. Dogs have to be taken on a leash.
- 3) The Alpin Center Hochzeiger – Pitztal GmbH, as operator of the forest rope park, in accordance with the terms of valid laws, liable for damages to persons, material items and property only in case of gross negligence on the part of the operator or its employees.
- 4) The forest rope park is suitable for visitors who 4 years old and at least 0,9 cm tall and who are not afflicted with an illness either physical or psychological which could place themselves and/or other visitors to the park in danger with regard to their safety or their health. All persons under the influence of alcohol or drugs, medicines or other stimulants are strictly prohibited admission to the forest rope park.
- 5) Children under 1,30m are only allowed to use the forest rope park accompanied of an adult. One adult may accompany two children. Visitors over 1,30m may use the forest rope park only under supervision of an adult. The age and size information of the operator at the individual courses are required.
- 6) It is prohibited to take along any items or objects while using the forest rope park, such as jewelry, mobile phones, cameras, handbags as well as any and all sharp, pointed or fragile items, which could pose a danger to oneself or others. Long hair must be tied up with an elastic band.
- 7) Each visitor must undergo a brief instruction of the safety rules and pass an introductory course (marked white). The notices, instructions and warnings of the operator and its employees must be heeded. In case of non-compliance or violations of the instructions or safety rules of the operator, its employees or the General Terms of Business and Conditions of Use, a visitor can be barred from admission to the forest rope park without refund of money; furthermore, in such cases Alpin Center Hochzeiger – Pitztal GmbH assumes no liability for any and all damages which may be incurred.
- 8) The safety equipment (helmet, harness, smart belay) must be used according to the instructions of the operator and employees and handled with care. This equipment must not be given to other persons and must not be detached or taken off during use of the forest rope park. It must be returned in its entirety before departing from the forest rope park. One or both rope carabines must be mounted in the selected security rope (marked green). Because of the new scheme, it is not possible to hang out both carabines together simultaneously. The application of the carabines must be exactly according to the instructions of employees in the forest rope park. In case of doubt, a staff member must be called and asked (orange helmet).
- 9) No more than one person at a time is permitted to use, i.e. walk on, each practice sector. Maximum 3 persons are permitted on the platforms simultaneously.
- 10) The Alpin Center Hochzeiger – Pitztal GmbH reserves the right to take photographs, make films, i.e. use webcams anywhere in the entire area for advertising and information purposes. Visitors must obtain written permission from Alpin Center Hochzeiger – Pitztal GmbH before making any photos, films or webcam products anywhere in the area for use in commercial purposes.
- 11) Payment must be made in cash or with bank card before using the facilities.

- 12) The operator of the forest rope park reserves the right to bar admission to the area to all persons who do not heed the Terms of Business and Conditions of Use. It also reserves the right to close the park or specific sectors for reasons of maintenance or removal of hazards requires. It is the personal responsibility of the visitor to obtain information (by telephone or via web) about the park's opening hours in case of insecure weather conditions. No liability is assumed for short term closure or changed opening hours due to weather conditions. In such cases, there will be no refund of cost of admission.
- 13) Pre-reservations for groups can only be guaranteed when the forest rope park receives guaranteed confirmation of the date and number of participating persons at least 7 days before the planned visit and this information has been confirmed in writing by the operator of the Waldseilpark. If such a confirmed reservation is cancelled, the following terms apply:
- up to 30 days before planned visit, no charge
 - 15 to 5 days before planned visit, a cancellation charge of 50 % of the admission price must be paid
 - 4 days or less before the planned visit, a cancellation charge of 100 % of the admission price must be paid.
 - In case of group cancellations for which a charge is paid, a voucher certificate of 80 % is granted for use within six 6 months of the date of the planned visit.
- 14) Admission teckets are non-transferable. Maximum use, i.e. length of ticket validity, is 3 hours. The last daily visitors are admitted two hours before closing of the park.
- 15) Only the laws of the Republik of Austria apply and are valid.

With this I confirm that I have read and understood the Terms of Business and Conditions of Use.

Last name: _____ First name: _____

Date of birth: _____

Name of the hotel: _____

Name of children:

Name: _____ Date of birth: _____

Name: _____ Date of birth: _____

Name: _____ Date of birth: _____

Name: _____ Date of birth: _____

Street: _____

Postal Code: _____ Town: _____

E-Mail-Adresse: _____

Date: _____ Signature: _____